



**STANDARDS  
MALAYSIA**



• Internationally Accredited by



This is to certify that Malaysian Society for Quality in Health has accredited

## **GLENEAGLES KUALA LUMPUR**

(Name of Hospital)

**10 - 12 AUGUST 2015**

(Survey Date)

This Accreditation is awarded by the Malaysian Society for Quality in Health in recognition of compliance with the Malaysian Hospital Accreditation Standards with respect to:

Organisation and Management  
Human Resource Development and Management  
Policies and Procedures  
Facilities and Equipment  
Quality Improvement Activities  
and Special Requirements.

The substantial compliance were awarded to the services listed below:

Governance, Leadership and Direction  
Environmental and Safety Services  
Facility and Biomedical Equipment Management and Safety  
Nursing Services  
Prevention and Control of Infection  
Patient and Family Rights  
Emergency Services  
Clinical Services — Medical  
Clinical Services — Surgical  
Clinical Services — Obstetrics & Gynaecology  
Clinical Services — Paediatrics  
Clinical Services — Orthopaedics  
Clinical Services — Otorhinolaryngology (ENT)  
Clinical Services — Gastroenterology  
Clinical Services — Dermatology  
Clinical Services — Neurology  
Clinical Services — Urology  
Clinical Services — Cardiothoracic Surgery  
Clinical Services — Neurosurgery  
Clinical Services — Oral Maxillofacial Surgery/Dental  
Clinical Services — Cardiology  
Clinical Services — Oncology  
Anaesthetic Services  
Operating Suite Services  
Ambulatory Care Services — Day Care Surgery  
Ambulatory Care Services — Endoscopy Services  
Critical Care Services — ICU/CCU  
Critical Care Services — NICU  
Critical Care Services — HDU  
Critical Care Services — Labour / Delivery Services  
Radiology / Diagnostic Imaging Services  
Pathology Services  
Blood Transfusion Services  
Allied Health Professional Services — Physiotherapy Services  
Allied Health Professional Services — Occupational Therapy Services  
Allied Health Professional Services — Dietetic Services  
Allied Health Professional Services — Speech-Language Pathology Services  
Allied Health Professional Services — Audiology Services  
Pharmacy Services  
Central Sterilising Supply Services (CSSS)  
Housekeeping Services  
Linen Services  
Food and Dietary Services  
Mortuary Services  
Standards for General Application — Health Screening Centre

This Accreditation Award is valid

from **7 SEPT 2015** to **6 SEPT 2019**

**ASSOC. PROF. DR. M. A. KADAR MARIKAR**  
CEO, MSQH



**TAN SRI SITI SA'DIAH SHEIKH BAKIR**  
PRESIDENT, MSQH